

WEST NORTHAMPTONSHIRE COUNCIL CABINET

13th June 2023

Councillor Jonathan Nunn, Leader

Report Title Corporate Plan Performance Report – 2022-23 Q4

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List of Approvers

Monitoring Officer	Catherine Whitehead	24/05/2023
Chief Finance Officer (S.151)	Martin Henry	24/05/2023
Other Director	Chief Executive, Assistant Chief Executive and All Directors via ELT and EPB.	24/05/2023
Communications Lead/Head of Communications	Becky Hutson	24/05/23

List of Appendices

Appendix A – Corporate Plan Report – 2022-23 Q4

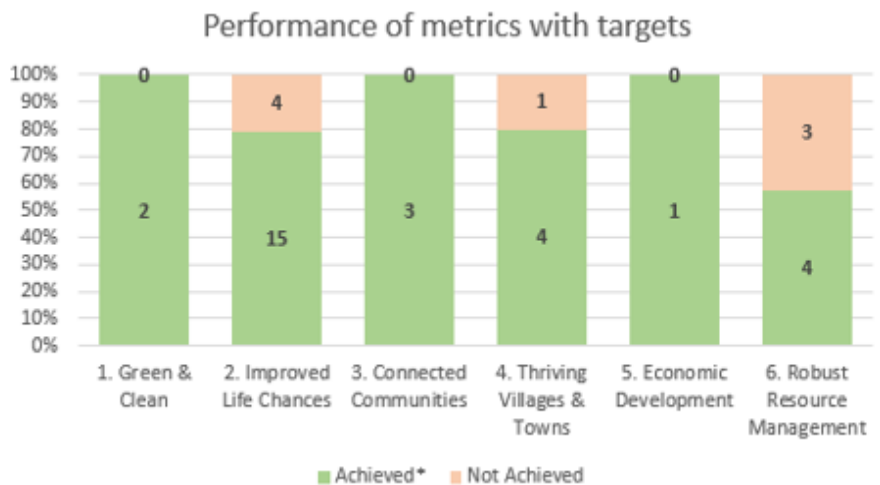
1. Purpose of Report

- 1.1. The attached appendix provides an update for quarter four to Cabinet on West Northamptonshire Council's performance metrics for the current year and set against the priorities set out in the Corporate Plan

2. Executive Summary

1.2. This report provides an overview of performance for West Northamptonshire Council for the period of January to March (quarter 4). Full details of that performance for this quarter can be found enclosed within the appendix.

1.3. There are 58 metrics currently reported in the corporate scorecard, the majority of these have a target in place or are in place for trend purposes. The corporate scorecard is supported by a much larger set of metrics recorded and monitored through various internal scorecard, reports and discussed as part of regular performance meetings.



Looking specifically at the metrics (excluding revenue outturn as the final position is not yet available and will be presented to a later Cabinet) which have an agreed target in place and

splitting those by each of the priorities in the corporate plan the majority of these (76%) have achieved that target for the current year. In addition when comparing to last year's performance 72.5% of the metrics have improved on their performance this year

1.4. The performance indicators included in the report have been subject to review, challenge and approval by both the Cabinet and the Executive Leadership Team (ELT) in the previous quarter with our aim being to create a meaningful dashboard of measures that provides members and officers with good insight into the Council's performance.

1.5. There have been many changes to teams, services and systems as part of creating the new council and therefore some indicators will need to be developed in order to provide a complete unitary view and move away from the old district and borough boundaries. This is also exacerbated where we have different delivery vehicles or contracts for services.

3. Recommendations

3.1 It is recommended that the Cabinet:

- a) Note the content of the appendix covering the final quarter of 2022-23

4. Reason for Recommendations

- This report is for information purposes and discussion only, there are no direct decisions to be made following the report
- The council is required as part of Local Government Act 1972 to report performance of the council to members

5. Report Background

- 5.1 It is important that the council is clear and transparent on its performance and that there are clear action plans where our performance falls below target or that of other benchmark authorities.
- 5.2 The council monitors performance across all services areas and against hundreds of national and contract metrics to ensure that services are performing well and identified priorities are monitored and delivered against. These are monitored within services and reported in line with national cycles or as required to Overview and Scrutiny, and other committees.
- 5.3 This performance report provides an overall high-level summary of the key metrics that underpin our stated corporate priorities and sets out proposed metrics that we will be developing and monitoring for this quarterly report in addition to the wider overall performance framework we have in place.

6. Issues and Choices

- 6.1 This is a report for information and discussion and therefore there are no choices to be made

7. Implications (including financial implications)

7.1 Resources and Financial

- 7.1.1 There are no direct financial implications from the report. However, services need to consider the implications of under- or over-performance and identify what resources may need to be reallocated to address these.

7.2 Legal

- 7.2.1 There are no specific legal implications arising from the proposals.

7.3 Risk

- 7.3.1 There are no significant risks arising from the proposed recommendations in this report.

7.4 Consultation and Communications

- 7.4.1 The metrics included in this report have been chosen based upon the priorities identified within the Corporate Plan and in consultation with Cabinet and the Executive Leadership Team. The Corporate Plan priorities and wider service objectives are underpinned by the council's communications and consultation activities to keep the public, staff and stakeholders informed and engaged on what the council is doing and how it is performing.

7.5 Consideration by Overview and Scrutiny

7.5.1 Relevant performance data will be provided to Overview and Scrutiny Committees as required to support their agreed work plans.

7.6 Climate Impact

7.6.1 There are no direct implications on climate/environmental impact from this report, it does however provide an update on the delivery of the corporate plan which includes commitments to be Net Zero by 2030. This quarterly report will provide updates on the council's progress to this aim as appropriate.

7.7 Community Impact

7.7.1 Managing our performance is key to ensuring we are making a positive impact on our communities, celebrating our successes and addressing our challenges.

8. Background Papers

8.1 The West Northamptonshire Council Corporate Plan 2021-25 provides the basis for the data and project updates that are provided within this quarterly report.